

## Enabling Playback of Videos on Ensemble Video

Thank you for participating in Humber's Streaming Media proof of concept. Due to the rapid development of modern browsers, you may need to follow a couple steps to play videos on the Ensemble Video platform, depending on which device you are using.

### Requirements

The current Ensemble Video player requires Adobe Flash. Follow these steps if you see "Error loading player: No playable sources found" or are unable to play a video:

1. Ensure you have [Adobe Flash](#) installed on your Windows or Mac machine.
2. We **recommend** that you use [Mozilla Firefox](#) to watch the videos for the easiest setup. The videos will play on Google Chrome but require an additional step.

### How to enable playback of videos

Now that Adobe Flash is installed, follow these steps to enable playback of the videos:

#### I'm using Mozilla Firefox

You will need to grant permission for Adobe Flash to run before seeing the videos. When you click on the video, you will need to:

1. Click **Run Adobe Flash**, which will appear in place of the video.
2. Select **Remember this decision** so that Firefox does not prompt you again in the future.
3. Click **Allow** to see the video.

*For more instructions, follow [this link](#).*

#### I'm using Google Chrome

There are another few steps to follow to get videos to play using Google Chrome. With Chrome open, follow these instructions:

1. Go to Ensemble Video at <http://stream.humber.ca> .
2. To the left of the web address, click Lock  or Info .
3. Click **Site Settings**.
4. Where it says, "Flash", change the option to: **Always allow on this site**.
5. At the top left, click Reload.
6. If you are a student and this does not solve your issue, repeat the above instructions from Step 2, but instead of going to Ensemble Video, log into Blackboard, and proceed to Step 3.