

OVERALL NUMBERS

5,059

Number of respondents who completed the full survey: students from all programs, all campuses, and all credentials participated.

6,900 students started the survey.

Percentage of students who are satisfied or very satisfied with Humber Libraries' resources.

81%

RESOURCES AND SERVICES

High satisfaction level with library resources: For each resource we asked about, between 67% and 80% of students who used them were either satisfied or very satisfied with the resource.

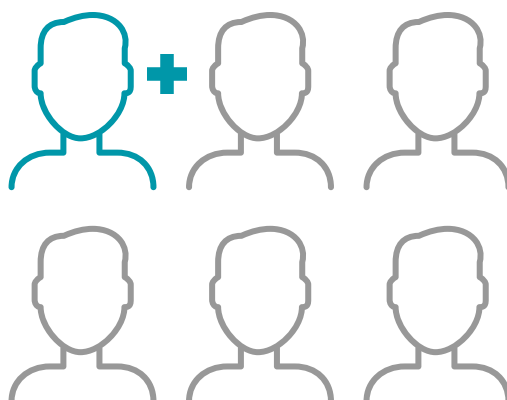


Students are very happy with our service, too! Over 77% of students agreed or strongly agreed with statements that Library staff are helpful, courteous, knowledgeable, and responsive.

INFORMATION LITERACY INSTRUCTION

More than 1 in 6

Number of students (17%) who have had a presentation from a librarian in one of their classes in the last 6 months.



78%



Percentage of students who agreed or strongly agreed that they did better on their assignment as a result of what they learned from a librarian's presentation.

SPACES AND PLACES



65%

In all spaces, over 65% of students reported that they are comfortable with the noise level.

A small percentage of students are uncomfortable with noise levels:



- 5.2% at the Lakeshore Library
- 12.8% at the North Library
- 15.5% at the North Learning Commons
- 13.1% at the Lakeshore Learning Commons

WE HEARD YOU: AREAS OF IMPROVEMENT

over 40% of respondents rated the following as fair or poor:

Availability of computers, seating, group study rooms, and reliability of printers across all library spaces.

